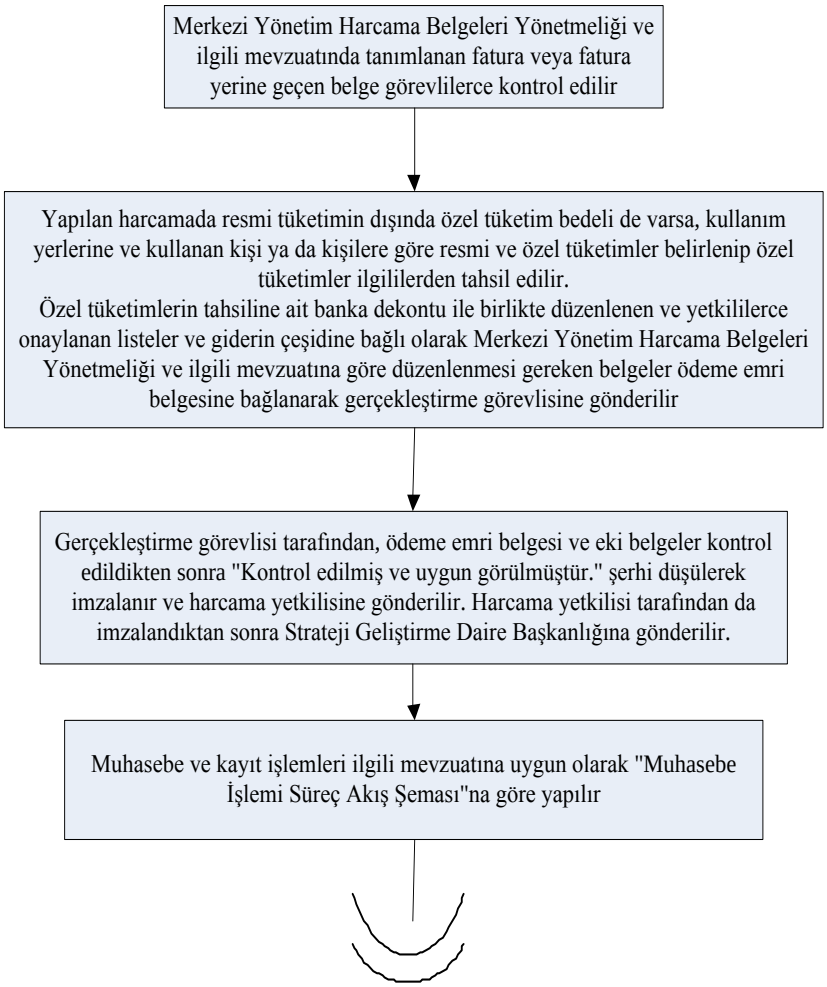52 - Telefon, Elektrik, Su, Doğalgaz Faturaları Ödeme Alt Süreç İş Akış Şeması